

Cilpost Farmhouse

Cancellation and refund policy

1. For a cancellation more than 9 months before check in we would refund your initial payment less a £30 administrative charge.
2. For a cancellation between 9 and 3 months before check in we would re-open those dates for bookings by others. If we receive another booking for those dates we would refund your initial payment less a £50 administrative charge. If we do not receive another booking for those dates we would not refund any of your initial payment.
3. For a cancellation between 3 and 2 months before check in we would not refund any of your initial payment.
4. If you do not pay the full balance on time (i.e. 2 months before check in) we will treat this as a cancellation by you in accordance with Clause 3 above.
5. For a cancellation after payment of the full balance we would only refund the amount represented by the Cleaning Fee element of the rental amount (currently £270). We would also refund any refundable damage deposit already paid.
6. We strongly advise you to take out comprehensive travel insurance. If you choose not to do so then you accept responsibility for any loss that you may incur due to your cancellation.